



Dear All,

AirAsia is launching a new product called AirAsia Plus effective 08 October 2024 valid on all flights to/from Sultan Abdul Aziz Shah Airport (SZB) airport only.

Effective Date
Go-Live Date : 08 October 2024 (Tuesday) Test Window on ACE staging: Immediately - 30 September 2024
Product Details
AirAsia Plus complimentary SSRs: <ol style="list-style-type: none">1. Cabin Baggage 7kg2. Checked-In Baggage 20kg3. Standard/Hot Seat selection4. One SANTAN meal AirAsia Plus availability across all offline booking tools: <ol style="list-style-type: none">1. Travel Agent Portal2. Skyspeed Reservation System (for AirAsia sales offices and ATSCs)3. Application Programming Interface (API)
Action Required by Travel Partners <i>**Applicable to API partners only</i>
API partners are encouraged to perform testing in the stage environment (ACE API version) to ensure product readiness. Testing window is from 30 August until 30 September 2024 for the OTA to conduct UAT and address any potential bugs. Please refer to the below scenarios and parameters for your further testing: <ul style="list-style-type: none">• Select routes to/from SZB airports. <i>Example; Return trip SZB-BKI</i>• In GetSSRAvailabilityForBooking API calls, please add the following complimentary SSR codes:<ul style="list-style-type: none">○ 20kg checked Baggage code: PBAB○ Complimentary meal: SNAX• No action required for the default Cabin Baggage 7kg.• Use GetSeatAvailability API call for complimentary seat selection and select either Standard/Hot Seat for each passenger.• Perform AddPayment and Commit calls to confirm the booking.• Please ensure that all complimentary SSR codes are reflected in the booking.



Please refer to our ACE Documentation for your reference for sample xml logs :

<https://gcpstgace.airasia.com/documentation/> (Accessible by whitelisted IPs only)

***If you face any issues per above testing made, please highlight to us (group_dist@airasia.com) with below format:

Email Subject: [ACE API] AirAsia Plus - API Username (APIxxxx)

Email Body

Environment:

API ID:

Issue/Matter:

Full XMLLogs (from logon request):

For more information

Please contact your sales account managers or you may send your queries below for further assistance;

- [Customer Support](#) via AskBo
- Clientsupport@airasia.com

Should you have further queries and/or encounter any technical errors, please drop us a note at group_dist@airasia.com and maa_distsupport@airasia.com with a short description of the issue.

With Regards,
Group Sales and Distribution,
Commercial AirAsia.