

**a. Accidental Death**

- Duly filled and Signed Claim form which is available on LGI Customer Portal
- Boarding pass and/or ticket towards the journey
- Copy of address proof (Aadhar card/Driving license/electricity bill)
- Attested copy of Death Certificate
- Attested of FIR / Panchanama / Inquest Panchanama
- Attested copy of Post Mortem Report (if conducted)
- Original cancelled cheque with payee name printed on the cheque

**b. Emergency Medical Evacuation**

- Medical reports and transportation details issued by the evacuation agency,
- Prescriptions and medical report by the attending Medical Practitioner furnishing the name of the Insured Person and details of treatment rendered along with the statement confirming the necessity of evacuation.
- Documentary proof for all expenses incurred towards the Medical Evacuation.

**c. Emergency Accidental Hospitalization/ Hospital Daily Cash - Accident Only**

- Duly filled and Signed Claim form which is available on LGI Customer Portal
- Boarding pass and/or ticket towards the journey
- Copy of address proof (Aadhar card/Driving license/electricity bill)
- Original documents related to Hospitalization viz. detailed Discharge Summary / Day care summary from the hospital, hospital bill, payment Receipt, Reports for investigation
- Original cancelled cheque with payee name printed on the cheque

**d. Transportation of the Mortal Remains:**

- Duly filled and Signed Claim form which is available on LGI Customer Portal
- Boarding pass and/or ticket towards the journey
- Copy of address proof (Aadhar card/Driving license/electricity bill).
- Copy of death certificate with date, time, place and cause of death.
- Post mortem report if conducted
- Original bills incurred on disposal of mortal remains.
- Original cancelled cheque with payee name printed on the cheque.

**e. Trip Delay**

- Duly filled and Signed Claim form which is available on LGI Customer Portal
- Boarding pass and/or ticket towards the journey
- Copy of address proof (Aadhar card/Driving license/electricity bill).

- Invoices related to List of essential purchases made, such as meals, refreshments or other related expenses directly resulting from the flight delay.
- Confirmation letter from the airlines clearly stating the duration and the reason for flight delay
- Original cancelled cheque with payee name printed on the cheque

**f. For Trip Cancellation Extension**

- Duly filled and Signed Claim form which is available on LGI Customer Portal
- Boarding pass and/or ticket towards the journey
- Copy of address proof (Aadhar card/Driving license/electricity bill).
- Letter/ email confirmation from the registered email address from insured mentioning the reason of trip cancellation
- Certificate from Airline Company only about settlement of flight charges
- Original cancelled cheque with payee name printed on the cheque or passbook copy

**g. Loss of Checked-in Baggage**

- Duly filled and Signed Claim form which is available on LGI Customer Portal
- Boarding pass and/or ticket towards the journey
- Copy of address proof (Aadhar card/Driving license/electricity bill).
- Claim form submitted to airlines, mentioning the details items lost/damaged, with their respective cost.
- Original Property Irregularity Report (PIR) from airlines
- Baggage Loss/Damage Report OR letter from airlines OR any other document from airlines confirming the loss of items.
- Details of Compensation received from Airlines If Any.
- Original Bills/Receipts for the items lost.
- Original cancelled cheque with payee name printed on the cheque.